Job description: Technology Consultant – Urmul Desert Crafts, Urmul Trust

About Urmul (www.urmul.org)

With an undying faith in people’s capacities and their understanding of progress and development, Urmul has been innovating means and ways of redefining survival and its realities in the desert. The focus is on the vulnerable and marginal sections of the society- women and children. Through health, livelihoods, education, governance and advocacy interventions, Urmul has been actively working in the desert since 1987. Following a decentralised approach- more than eight organisations have now off-shot in different areas in the region, thematically specializing in their activities, with a common and unifying agenda- adaptive and deep-rooted development.

Key Themes/ interventions at Urmul, currently, are:

- Health and sanitation
- Livelihood- Strengthening marginalised, the vulnerable section of the society
- Education - child rights, empowering women.
- Governance and advocacy
- Facilitating pastoralist- the camel partnership
- Community development - alternative livelihood opportunity, Self-help Groups(SHG)
- Empowering local artisans- crafts training, capacity building
- Farmer communities: seed bank, organic farming

INTRODUCTION

The Urmul Crafts Programme is a pioneering social business model working since early 90s finding a balance between philanthropy and social entrepreneurship. Two major aspects of the programme are Community mobilisation and organised business to provide immediate livelihood to the local artisans, mobilised through the community intervention.

As part of this crafts programme, we work with various craft collectives who further work on ground with artisan communities. Our role is to provide mentoring and support services to help the collectives adapt with times, grow and achieve maximum benefit for their beneficiaries.

To enhance & promote technology footprints in the value chain, in association with 3IE, we’re planning a series of technology driven interventions which could facilitate the value chain and the enterprises for the next phase.

In this context, we’re issuing this RfQ for the role of Technology Consultant/consulting agency

Job posting:
Technology consultant – individual/ agency

Core Responsibilities:

- Visualising and designing technology roadmap for the Urmul Desert Crafts value chain focussing on next 3-5 years horizon,
- Visualising a robust ERP – ArtisanNet - for integration Implementing hardware and software solutions,
• Enhancing IT systems,
• Resolving current technical issues,
• Finding innovative, low cost solutions for different stages of value chain to help the artisan community and the which could help solve community challenges

**Job brief:**

We are seeking an experienced and versatile technology consultant/consulting organisation having prior experience of working with social business and development sector organisations. The overall scope of this role will include revamping the technology framework for improving the efficiency of current technologies, developing innovative solutions and as an outcome, enhance the outputting of the crafts value chain. The agency will also need to ensure the knowledge transfer and training of teams as per the interventions.

To ensure success as a technical consultant, the consultant/agency should exhibit extensive experience in providing Information Technology support in a demanding environment such as Urmul’s crafts value chain largely operating out of extremely rural areas. The ideal candidate should have an understanding of working with communities, an innovative approach, ability to ensure good implementation.

**Requirements:**

• Extensive experience as a technical consulting,
• Advanced knowledge of hardware and software solutions
• Ability to conduct in-house training to increase end-user proficiency.
• Ability to ensure optimal system functionality by monitoring performance metrics.
• Advanced knowledge of data protection and software encryption.
• Ability to keep up with IT trends and innovation.
• Exceptional interpersonal and communication skills.

**Send in your Cost quotation including pro rate costs; CVs/Company profile Resume to:**

Manager - Programmes
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